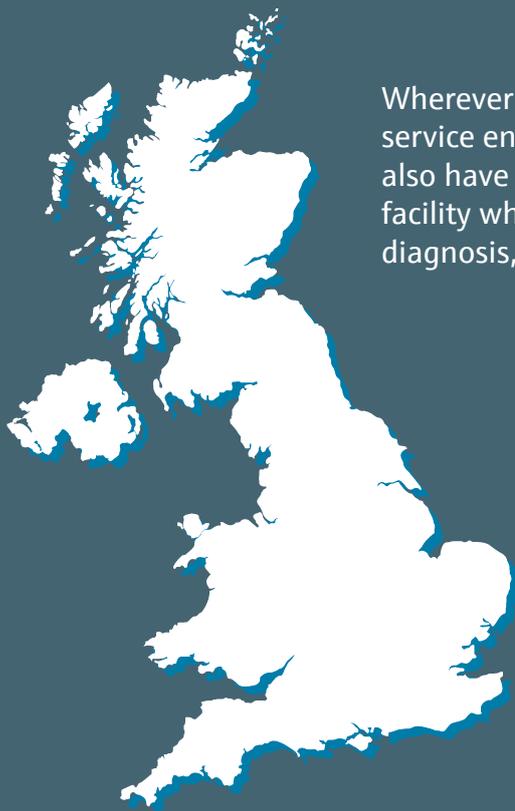


Endress+Hauser service engineers are close to you, wherever you are.



Wherever you are in the UK, we have a field service engineer close to you for site visits. We also have an in-house workshop and calibration facility where instruments can be returned for diagnosis, repair and maintenance.

As well as site visits, we offer remote commissioning and fault diagnosis. SightCall (our remote visual support service) enables our engineers to see an instrument through the camera of a phone or tablet without having to be on site. With permission, we can even securely connect to your network using a Field Xpert SMT70 tablet. It's more immediate than a site visit, and a service report is issued in the same way as if the engineer carried out the work on site.



Thanks to our global presence, the Endress+Hauser device you purchase in the UK can be repaired or commissioned by experts around the world, regardless of where it ends up!



Despite the Covid-19 pandemic, in 2020 our Field Service Engineers still spent 5,673 days on site serving customers.



We can advise you on the spares you should hold to keep your plant running and reduce downtime. We hold a selection of spare instruments in Manchester and our Field Service Engineers also carry common spare parts so we can support our customers as quickly as possible in the event of a breakdown.



Log into Service Support portal
www.services.endress.com

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