

Made-to-measure Service Contracts

With over 60 years' experience throughout industry, Endress+Hauser really understands what you need from a Service Contract.

Our 'made-to-measure' Service Contracts should not only be viewed as an insurance package, but also as a means to achieving maximum value from your measurement devices.

How will you benefit from an Endress+Hauser Service Contract?

1. Increase production uptime/plant availability
2. Ensure the quality of your measurement
3. Increase the longevity of your devices
4. Meet legislative requirements



Endress+Hauser Service Contracts maximise your plant availability and ensure the quality of your measurements.

Unique solutions for unique customers

Our customers' requirements are incredibly varied and this diversity is reflected in the Service Contract packages we offer. Unlike a simple warranty, a Service Contract can offer far more than just the calibration or repair of a device. In addition to regular, planned checks, we also offer an on-going support option which would, for example, cover costs in the event of an unexpected breakdown and keep upheaval to a minimum. Support can also be delivered remotely, with our technical support line available 24/7 for Service Contract holders.

As new devices are added, we can ensure that they're integrated into the existing agreement and given a single renewal date, removing unnecessary administration. Crucially, Service Contracts allow us to plan in advance, ensuring we allocate the necessary resources and can offer price incentives, for example a 10% reduction for an up-front three-year Service Contract.



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Ann Nolan, Contracts Development Advisor

“I've been using Endress+Hauser equipment for 15 years at our current plant and have over 80% of instrumentation from them. We as a company have all testing and repairs carried out by E+H as their service both for repairs and calibration are second to none for us. Their calibration engineers work with us when testing and help to resolve any issues we have with the equipment. They are flexible around operation needs of a 24/7 factory. The service department helpline is also on hand to answer any queries with issues or installing a replacement piece of instrumentation. I would recommend Endress+Hauser for their equipment and forward thinking with their upgrades of old equipment to newer technologies.”

Andrew Millar, Systems & Automation Engineer
Alpro UK Ltd