

6 Service Secrets you need to know

1

We plan our maintenance contracts up to two years in advance so you can be confident of our support for your scheduled shutdowns.

2

To help you keep track of the instrumentation on your site, we offer an Installed Base Audit to document the quantity, type, condition and location of your devices. As part of this service we can also create a critical spares list to advise you on obsolescence and minimise the risk of unplanned downtime.

3

Our online service support portal contains thousands of articles on instruments and applications. The solutions to many common problems can be found on our [service portal](#), at any time of the day or night and it's free of charge to access.

4

We offer full on-site or classroom training, delivered by one of our senior engineers. Our state-of-the-art training centre at our headquarters in Manchester, incorporates the latest digital technology and features process rigs for hands-on learning.

5

Our obsolescence plans will help you to develop a future-proof strategy for instrumentation to keep your plant running and optimised.

6

Endress+Hauser's Operations app allows you to quickly download documentation such as operating instructions and technical information sheets to your mobile or tablet. You can also find information on order codes, spare parts and successor products and share documents with your colleagues. Download it from the App Store or Google Play today!



Get in touch to see how we can help you: info@uk.endress.com
or visit our website www.uk.endress.com/support-service

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